

# RETURNS FORM

Order Number:

Return Type:

Refund (within 30 days)   
SkateHut Gift Card

Reason For Return:

Wrong Item Ordered   
Wrong Item Received

Not Suitable   
Item Damaged / Faulty

Item(s) Returned:

1.
2.
3.
4.

Details (If Required):



1. Read instructions below and complete the form on the reverse in full.
2. Return to us at the following address. We recommend using a signed for delivery service:

**SkateHut Returns Dept.  
SkateHut, Amber Way,  
Halesowen, West Midlands, B62 8AY**

\*should you wish to return using our Royal Mail service for **£4.99** please download a Royal Mail returns label at:

[www.royalmail.com/track-my-return/create/640](http://www.royalmail.com/track-my-return/create/640)

Note: £4.99 will be deducted from your refund total

## RETURN INSTRUCTIONS

- Item(s) must be returned within **30 days** of receipt in a new, unused and saleable condition in original packaging.
- Please do not place labels or tape on the actual item, its box or wrapping.
- Please ensure item and packaging are boxed or bagged securely.
- Returns are typically completed within **14 working days** of receipt.

## EXTENDED CHRISTMAS RETURNS

Items purchased from 1st October 2023 can be returned up until 15th January 2024. Customers have 30 days to return for a full refund (as per our regular returns policy). Items returned after 30 days and up until 15th January 2024 will be credited with a SkateHut Gift Voucher to the original email address. Returned items must be UNUSED and in pristine condition with no labels/tape on the original packaging to be eligible.

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For full details on our returns policy and procedure, please visit:  
<https://www.skatehut.co.uk/returns-details>